

# TERMS AND CONDITIONS.

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## THE BORING BIT.

Terms and Conditions.

Twenty Two Kicks take no responsibility for any lost/ damaged packages. We advise sending your footwear boxed for best protection. For ultimate peace of mind we recommend using a tracked delivery service.

You, the customer, are required to cover the cost of postage to Twenty Two Kicks.

WE WILL REFUSE ANY FOOTWEAR THAT IS SPOILED WITH THE FOLLOWING:

BLOOD

BODILY FLUIDS - VOMIT, URINE, FAECES

OR ANY OTHER POTENTIALLY HARMFUL SUBSTANCE

Any footwear sent spoiled with the above will be returned to you, at your expense.

We will always aim to clean your footwear to the highest standard, however there will be times when certain stains/ marks are impossible to remove. We will advise you during the cleaning process if any stains cannot be removed. The agreed cost of the clean will still stand.

That got a bit heavy there.. on to the fun stuff again.

Turnaround Times

We endeavour to clean all footwear within a 7 day turnaround, from the day we receive them. If for any unforeseen reason we cannot stick to this time scale, you will be notified via WhatsApp.

Return Postage

All footwear will be returned by Royal Mail Tracked and this cost is included in your agreed cleaning price. Footwear will be returned in the packaging you send it in. Take this into consideration if you choose not to send them in a box.

**Twenty Two Kicks.**

**WhatsApp | 07412 641128**

**Email | [info@twentytwokicks.com](mailto:info@twentytwokicks.com)**

**TWENTY  
TWO  
KICKS.**

EST. 2022